

## **TRANSPORTATION SERVICES**

The City of Methuen contracts with the Merrimack Valley Regional Transit Authority (MVRTA) to provide public transportation. Curb-to-curb transportation service (called EZ Trans) is available for seniors by applying to the MVRTA directly:

MVRTA  
Office of Special Services  
85 Railroad Ave  
Haverhill, MA 01835

The MVRTA can be reached by phone at 877-308-7267. Applications are available at the Senior Center office. The application procedure takes approximately 21 days to process. Citizens are encouraged to utilize the MVRTA fixed route bus system whenever possible. Enhanced transportation services are available to meet the needs of ADA (American with Disabilities Act) eligible citizens.

Methuen seniors who have been approved to use EZ Trans can set up appointments for rides by calling the MVRTA's EZ Trans Program at the number above. They can also call ASSIST at 978-687-9868. EZ Trans can be used for shopping, doctor appointments and other essential reasons. Low and moderate income seniors who use EZ Trans may be eligible for Methuen Senior and Disabled Discount Transportation Assistance Program. Call the center at 978-983-8825 for details and application information.

## **MEDICAL RIDES**

Transportation for medical appointments is available for Methuen residents aged 60 and over. Rides are provided through the N.E.E.T. (Northern Essex Elder Transport) program. Because the program relies completely upon volunteers, rides are always subject to availability. Requests for rides should be made approximately one week in advance by calling the coordinator, Dorothy Zazopoulos, at 978-983-8825, Monday through Friday between 9:00am and 12:00n. A donation of 50¢ per mile is requested from riders. Volunteer drivers are always needed. Volunteers are reimbursed at a fixed rate per mile subject to the rules and regulations of the N.E.E.T. Program. Tolls and parking fees are the responsibility of the rider.